



**Project title:** Stafford, Resurfacing Work  
**Project reference:** 6118282

July 2017

Dear Customer,

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- We will be resurfacing the road in your area
  - Your water supply will not be affected during this work
  - Work will start week commencing Monday 24 July 2017
  - Work is expected to last approximately five to six weeks
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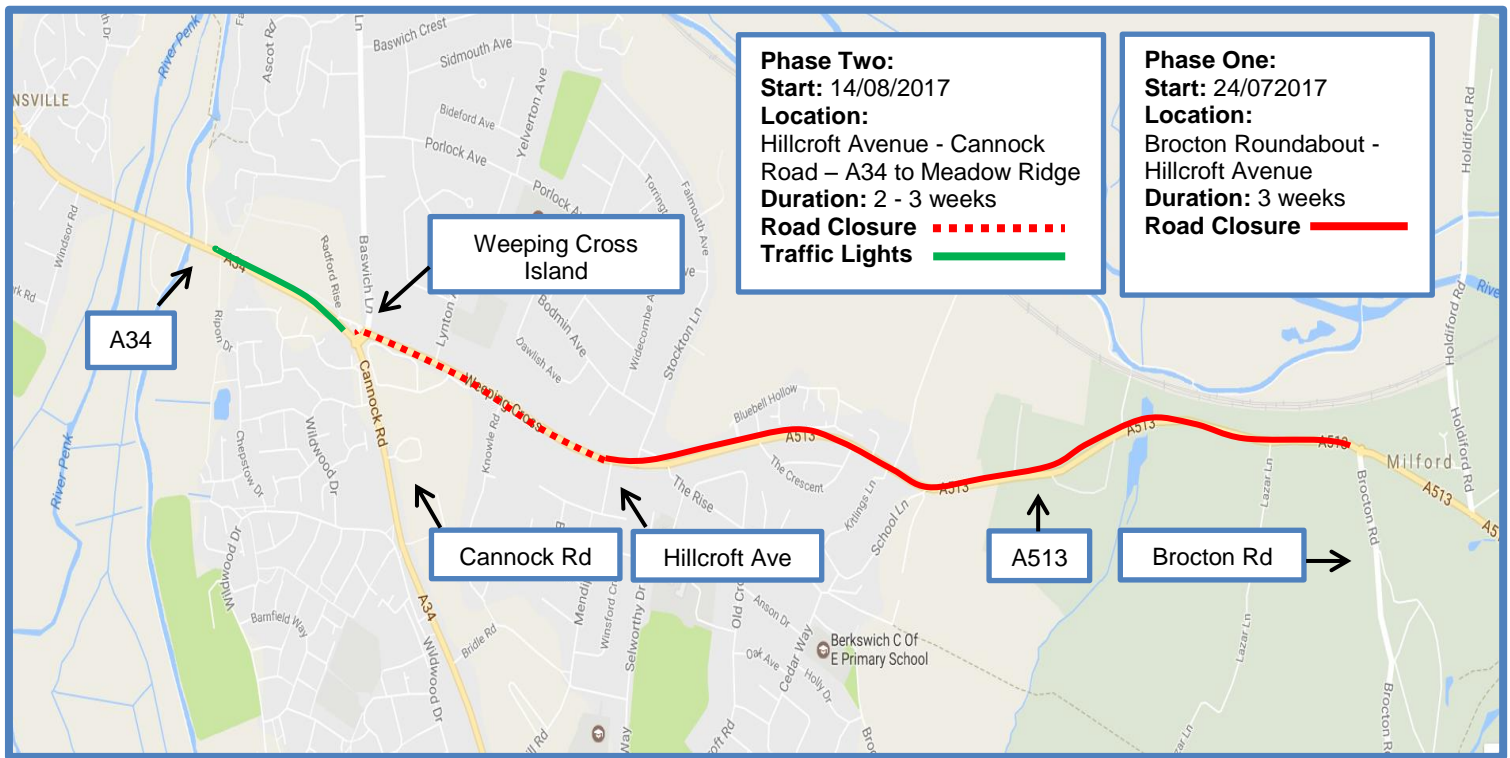
### Why are we doing this work?

After completing our water pipe work in your area last year, there are sections of the road along the A513 and the A34 that need resurfacing. After close liaison with Staffordshire County Council Highways team, we have agreed to carry out this work during the school summer holidays, which should help to minimise traffic disruption. The work will be undertaken in two phases, using a road closure and traffic lights. While the road is closed, Cadent will also be carrying out essential gas maintenance work on Weeping Cross Island and Radford Bank.

### Where and when is the work taking place?

**Phase One:** will start on 24/07/17, west of the Brocton Road roundabout on the A513, working in 200 - 300m sections along the A513, heading towards the junction of Hillcroft Avenue. This phase will be undertaken using a road closure for approximately three weeks.

**Phase Two:** will start on 14/08/17, from the junction of Hillcroft Avenue on the A513, again working in 200 - 300m sections towards the junction of Cannock Road, this phase will also be undertaken using a road closure. During this phase we will also be resurfacing a section of the A34 from the junction of Cannock Road, along the A34 to the junction of Meadow Ridge and this section will be undertaken using temporary traffic lights. These traffic lights will be manned during peak times to help minimise traffic disruption. (Please see diagram on rear for approximate working locations)



### How do we plan to minimise disruption?

We understand that roadworks can be inconvenient for local residents, which is why we will be taking the following steps to make sure we cause minimum disruption:

- Work will be carried out on the A513 and the A34. This will be undertaken using road closures and temporary traffic lights.
- Collaborative working efforts with Cadent Gas Network to reduce disruption.
- Access for residents and local businesses will be maintained where possible.
- We will work hard to reduce interruption to traffic in the morning and evenings but we would advise that you allow more time for your journeys.
- Parking around the works will cause congestion and delays due to the plant and machinery required for us to carry out these works. Your assistance will be appreciated and will help us to complete the works as quickly as possible, minimising disruption to all.

### Retail Businesses

If you own or operate a business which receives visiting customers who purchase goods or services from you and our works are affecting your sales income. Then please contact our Business Compensation Manager [businesscompensation@severntrent.co.uk](mailto:businesscompensation@severntrent.co.uk) for further advice.

### Who do I contact about these works?

Our contract partner, Amey, will be carrying out the work on our behalf, and you can contact them during normal office hours on the numbers shown here:

John Coventry 24hr Call Centre	Amey Amey	Customer Service Customer Service	07827 826688 0800 521660
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If your call is about your water supply or sewerage service, you can call our Customer Operations Service Centre on 0800 783 4444. **Find out more at [www.stw.works](http://www.stw.works)**

Thank You

**Severn Trent Water**